

Dornafield Ltd Access Statement

Touring and Motor Caravans and Tents

The touring fields are set out in three closely mown paddocks. Touring and Motor Caravan pitches have a level all-weather gravel area surrounded by grass with access by tarmac roads with a 5 mph speed limit. Tent pitches are grass. Cars can be parked on the pitch. Pitches are allocated on booking; we try to accommodate all specific requests and are happy to give advice on location. Should you require assistance with pitching please do not hesitate to ask. All buildings on site are wheelchair accessible apart from the laundry in Buttermeadow; other than the Shop and Reception they all have 24 hr open access.

Facilities Buildings

Both buildings have ramped or flat access and are centrally located in each area (see site map) with dedicated disabled facilities. Both buildings are heated and contain accessible toilets and showers which are spacious and have level access. There are non slip tiles in the wet areas. Both recycling areas are adjacent to the Dishwashing areas and level; we use green wheelie bins to collect material for recycling.

Launderettes

BlackRock Copse has a spacious interior with level access from facilities block foyer. Buttermeadow has a spacious interior accessed by three 16cm steps.

Dishwashing

Both spacious, purpose-built buildings with level access.

Reception, Shop and Games Room

There is parking in the courtyard immediately adjacent to all the buildings. There is ramped access to the shop, otherwise level. Delivery of items to your unit can be arranged by request. We can help send faxes and emails if required. There is a wheelchair -accessible payphone in the Information Room. The Games Room floor is slightly uneven in places.

Lighting

The Entrance, Reception and Games Room areas are all floodlit. The rest of the park has low level lighting.

24hr Assistance

A member of the family lives on site. If reception is closed there is a duty warden on call. A 24hr telephone number can be made available to you if you wish.

Mobile Phone Network

O2 has coverage throughout the site but other networks are slightly patchy.

Assistance Dogs

We are a very dog friendly site, with bags provided at the entrance to the exercise fields, tethering facilities near the buildings and bins throughout the site. The exercise fields do not have hard paths but are mown regularly.